

Region of Waterloo Public Health

99 Regina Street S, 3rd Floor, Waterloo ON N2J 4V3

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FOOD SAFETY INSPECTION REPORT

<p>Facility Inspected: PFENNINGS ORGANIC & MORE</p> <p>Primary owner: ALMUT WUCZBACHER</p> <p>Site Address: 1760 ERB'S RD ST. AGATHA ON N0B 2G0</p> <p>Site Phone: (519) 725-4282</p>	<p>Facility #: 000-56441</p> <p>Inspection #: INS-145-52829</p> <p>Inspection Date: 10-Mar-2021</p> <p>Inspected By: Robin Kelly</p> <p>Facility Type: Food store convenience / Variety</p> <p>Inspection Type: Required</p> <p>Inspection Reasons: Compliance Inspection</p> <p>Risk Rating: Low</p> <p>Violations: 1</p>
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Opening Comments and Observations:
Routine compliance inspection conducted alongside owner, Almut. The following was observed.

N/O = Not Observed at Time of Inspection N/A = Not Applicable NO = Not in Compliance YES = In Compliance

Food store convenience / Variety

Food Handling

1. Food protected from contamination or adulteration YES
 - Raw foods observed to be stored below ready to eat foods.
 - No food observed stored on the floor.
2. Food is held at 4°C (40°F) or less YES
 - All refrigeration units observed to be working in compliance at time of inspection.
 - Readings Taken: 10-Mar-2021 09:45 - Eby Manor milk in Dairy display fridge : 1.7°C
 - 10-Mar-2021 09:45 - Cheddar in Cheese fridge: 3.6°C
 - 10-Mar-2021 09:45 - Eggs in Front display fridge : 4.5°C
 - 10-Mar-2021 09:45 - Eggs in Walk in cooler : 0.6°C
 - 10-Mar-2021 09:45 - Hummus in Outlet display fridge : 4.4°C
3. Frozen food storage and handling YES
 - All freezer units observed to be working in compliance at time of inspection.
 - Readings Taken: 10-Mar-2021 09:45 - Ambient in Outlet freezer: -20°C
4. Refrigeration and hot-holding equipment maintained YES
 - Thermometers observed in cold holding units.

Operation and Maintenance

5. Floors, walls, and ceilings clean and in good repair and maintained in a sanitary manner YES
 - Premise observed to be in a clean and well maintained condition.
6. Separate hand washing basin provided for food handlers YES
 - Third compartment of the 3-compartment sink is a dedicated hand wash sink.
7. Hand washing basin with supplies of soap and paper towels in dispensers YES
 - Hand wash sink observed to have liquid hand soap and paper towels.
8. Food premise is protected against the entry and harbouring of pests YES
 - No signs of pests were observed at time of inspection.
9. Cloths and towels maintained in clean, good repair and not used for other purposes YES
 - Bleach sanitizer tested to 200ppm at time of inspection,.

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Cleaning and Sanitizing

- 10. Either mechanical or manual dishwashing is provided YES
 - 2 compartment sink is available in back room.
- 11. Testing reagent used to determine concentration of sanitizer NO
 - Operator had pH test strips but not chlorine test strips.
 - 1. **** Repeat Infraction** - Purchase chlorine test strips to ensure you are able to test bleach sanitizer strength.**
- 12. Manual dishwashing: Wash, rinse, sanitize technique N/O
 - No dishwashing occurring a time of inspection.
 - Ensure dishwashing is a three step process: wash/rinse and sanitize.

Sanitary Facilities

- 13. Maintenance of sanitary facilities YES
 - Bathroom observed to be clean and supplied with liquid hand soap and paper towels.

Health Hazards

- 14. The premises is operated and maintained free from potential/immediate health hazards YES

COVID-19 Measures

- 15. Physical distancing is maintained and points of contact are minimized YES
 - Premise manages crowds by keeping entrance of store locked, customers must ring bell to be let inside.
 - COVID-19 safety plan indicates only 4 customers allowed inside at one time. Front door signage indicates maximum of 3 families inside at once. PHI did not observe more then 4 customers inside the store at once during inspection.
 - Directional arrows on floor to direct flow of traffic.
 - Tape marking and use of crates to provide physical distancing at cash area.
 - Signage on front door asking customers to physically distance.
 - Premise offers product deliver service.
 - No indoor seating areas.
- 16. Infection prevention and control practices to prevent the spread of COVID-19 YES
 - Hand sanitizer present upon entry.
 - High touch items (e.g. debit machine, countertop) disinfected with bleach after customer.
 - Ministry of Health employee screening questions present in back area where employees clock in. Owner indicated employees review the questions and check that they are symptom free on the punch card before starting work.
 - Signage on front door requests that customers with symptoms, are feeling ill, or who have recently travelled should not enter.
- 17. Staff and patrons wear eye protection, non-medical masks or face coverings, where applicable YES
 - Some customers observed wearing masks.
 - Staff observed not wearing masks due to medical exemptions.
 - Masking by-law signs present on front door and near cash area.
- 18. Red Zone COVID-19 measures implemented YES
 - Owner provided PHI with COVID-19 safety plan.
 - Owner has been working with Ministry of Labor on COVID-19 safety plan.

Closing Comments:

Thank you for your cooperation.
 Report completed off site and will be emailed to operator.
 For any questions please contact 519-575-4400 x5397 or rokelly@regionofwaterloo.ca

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I have read and understood this report:



Robin Kelly, BEPH, CPHI(C)